

## **TRAINING SERVICE USERS TO FACILITATE TRAINING**

Do you want to work in true partnership with service users?

Involving people who use services in the planning, development, delivery and evaluation of training in the social work, social care and health sector is essential for the development of good practice

Skills for Care strongly recommend that you work in partnership with people who use your services to get involved with staff training.

Not only is this essential for developing excellent practice but it also assists service users in their journey of Recovery and living a positive and fulfilled life taking on valued social roles despite their 'diagnosis'. (Recovery & Social Inclusion 'Repper & Perkins' 2007)

We work with your service users in a series of workshops to prepare them for a role in training.

We work with them discussing issues such as

- Expectations
- Boundaries
- Confidentiality

We then train service users in the skills and approaches needed to effectively participate in training.

This aspect will cover training styles and training methods, and service users will then take a hands on approach by giving a presentation and leading a group discussion.

These workshops are facilitated by Jessica Mckoen lead trainer and two experienced service user trainers with many years of training experience between them.

These highly participatory and involving workshops are tailor made to meet the needs of your group of service users and are a 'must have' for all people commissioning mental health training.

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